



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application

Inventor(s): Garibay, et al.

Appln. No.: 10/655,811

Confirm. No.: 7109

Filed: September 5, 2001

Title: SELF-SERVICE CUSTOMER LICENSE
MANAGEMENT APPLICATION USING A GROUP
ADMINISTRATION APPLICATION

PATENT APPLICATION

Art Unit: 3621

Examiner:

Customer No. 23910

CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8

I hereby certify that this correspondence is being deposited in the United States Postal Service with sufficient postage as first class mail in an envelope addressed to **Art Unite 3621, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450**, on December 12, 2003.

(Attorney Signature)

Joseph P. O'Malley, Reg. No. 36,226
Signature Date: December 12, 2003.

PRELIMINARY AMENDMENT

Art Unit 3621
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Before examining the subject application, please amend the subject application as follows.

In the Specification:

Please amend the application to include the Priority Claim.

This application claims priority to the following U.S. Provisional Patent Applications: